Urgent Concern

*The student is extremely upset, agitated, or has unclear thought process.*

1. **ECSHC**: The Student may come to ECSHC immediately. Please call Student Health at (323)442-5631 and ask to speak to a psychologist/psychiatrist and/or primary care physician. Let them know that you are escorting or sending the student to the ECSHC.

2. **After-hours**: the physician on-call may be contacted (323-442-5631) to evaluate the patient by phone and arrange an urgent office visit or hospitalization.

Less Urgent Concerns

**ECSHC**—student may call for an appointment with a primary care physician (323-442-5631) or an appointment with the psychologist/psychiatrist (323-442-5631). Twelve visits per diagnosis each year are covered by the Student Health Center Fee **without additional cost**.

**Outside providers**—students may choose to seek care outside the ECSHC.

Students with the Anthem/Blue Cross student insurance plan may see any psychiatrist or psychologist listed as an Anthem/Blue Cross provider at the Anthem/Blue Cross website. These providers require a referral from the Student Health Center.

Students with private insurance must contact their insurance company regarding benefit information.

USC Student Insurance Information

**Outpatient psychiatric care**—Students who are covered by the USC Student Health Insurance Plan may receive 25 counseling sessions per academic school year with an Anthem/Blue Cross behavioral health provider. Under this plan, students are required to pay 10% of each session ($350 deductible waived) up to a maximum of $30 per session.

**Inpatient psychiatric care**—Emergency care at any facility is covered at 90%. Our preferred psychiatric inpatient facility is Las Encinas Hospital in Alhambra. With the USC Student Health Insurance Plan all facility-based care, including physician visits are covered at 90% at Las Encinas. Preauthorization is required for admission but this is waived for emergency admissions. Facility-based care is limited to 30 days/plan year. Please call the ECSHC Insurance Coordinator at 323-442-5989 for further information.