USC Health Sciences Campus Students: Use this Flowchart for Accessing Medical Services

**During Office Hours**
- Illness, injury, or in need of medical service
  - **Primary Care**
    - Call Eric Cohen Student Health at (323) 442-5631, or make appointments online through MySHR
  - **Specialty Care**
    - Dermatology and Gynecology
      - Call Eric Cohen Student Health at (323) 442-5631 for an appointment with a provider who will give you appropriate treatment and/or possible referral.
      - Make appointments online through MySHR

**Urgent Care (Walk In)**
- **Urgent medical condition, but not life-threatening**
  - Call (323) 442-5631, or make appointments online through MySHR

**Hours of Operation**
- Monday 7:00 am — 5:00 pm
- Tuesday 7:00 am — 5:00 pm
- Wednesday 9:00 am — 7:00 pm
- Thursday 10:00 am — 7:00 pm
- Friday 7:00 am — 5:00 pm

Closed on all School Holidays
A staff member is *always* available in case of emergencies (see flowchart for details)

**After Hours**
- **Urgent illness or injury**
  - Weekend Urgent Care at the University Park Health Center from 10am-2pm (Sat-Sun)
    - 849 West 34th Street
    - Los Angeles, CA 90089
    - (213) 740-8742
  - **Call (323) 442-5631**
  - Tell the answering service you would like to speak with nurse, the nurse has access to physician on call if applicable

**Anytime**
- **Life-threatening Illness or injury**
  - **Call (323) 442-1000 for the Department of Public Safety (DPS) or *911***

If emergency room care is needed and you have...
**USC Student Health Insurance or another non-HMO:**
- Good Samaritan Hospital
  - 1225 Wilshire Blvd.
  - Los Angeles, CA 90017
  - (213) 977-2121
- or the nearest Emergency Room

**Kaiser Health Insurance or another HMO:**
- Call the number on the back of your insurance card for the nearest hospital
- *Always carry your insurance card with you at all times.*

This information is brought to you by: The Doctors of USC
Additional Medical Services Offered at ECSHC Include...

Immunizations, TB Testing, Pregnancy Test (free), Travel Clinic, Gynecology, and Dermatology

Pharmacy
The Plaza Pharmacy is run by USC’s School of Pharmacy. It is located on the first floor of the HCC (across the hall from ECSHC) and provides a comprehensive selection of over-the-counter and prescribed medications. To speak with the pharmacist, call (323) 442-5770.

Student Health Insurance
Separate from the health fee, all students are required to have supplemental health insurance, either the USC Health Insurance Plan or the another plan with comparable coverage. Voluntary dental insurance is now available through the USC Health Insurance Plan. No Matter what type of insurance you have, carry your insurance card in your wallet at all times.

Confidentiality
Confidentiality and Privacy are maintained in ALL services at the ECSHC.

Contact Us
To contact us regarding compliments or concerns, please visit our website at http://studenthealth.usc.edu/ecohen/.

Complimentary Brochures
Please look for our brochure, as well as pamphlets regarding student health and wellness concerns in our Resource Room.

For more information on the USC Health Insurance Plan, including coverage, waivers, or reimbursement, call the Student Health Insurance Office at (323) 442-5989.

Accessing Medical Services

1510 San Pablo St.
Suite 104
Los Angeles, CA 90033
(323) 442-5631
studenthealth.usc.edu/ecohen/

The Eric Cohen Student Health Center (ECSHC) offers services to advance the health of USC students and to support the mission of the University of Southern California.

Student medical services are an important part of the ECSHC.

These services are available to students on the Health Sciences Campus who have paid the Health Fee for the current semester. Although the fee covers most services, there are some nominal charges.

For more information on eligibility and charges, call the Student Health Insurance Office at (323) 442-5989.