USC Health Sciences Campus Students:
Use this Flowchart for Accessing Counseling Services

**During Office Hours**

You are experiencing **non-urgent** difficulties such as stress, depression, relationship difficulties, etc.

Call the Eric Cohen Student Health Center (323) 442-5631 or walk in to schedule an appointment

Call the Eric Cohen Student Health Center at (323) 442-5631 or walk in for an appointment with a provider

Short-term individual counseling and assessment

Referral to Community Provider

Referral to our psychiatrist

**Urgent Not life threatening**

**After Hours**

If you or someone you know is in danger, experiencing extreme distress or a life threatening emergency (e.g. suicidal, homicidal)

Call (323) 442-5631
Tell the answering service you would like to speak with nurse, who has access a physician and psychologist on-call if needed

**Anytime**

**Life-threatening**
You or someone you know is suicidal

Call (323) 442-1000 for the Department of Public Safety (DPS)

OR
Call 911

OR
Go to the nearest emergency room

**Hours of Operation**

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
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<tbody>
<tr>
<td>Monday</td>
<td>7:00 am — 5:00 pm</td>
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<tr>
<td>Tuesday</td>
<td>7:00 am — 5:00 pm</td>
</tr>
<tr>
<td>Wednesday</td>
<td>9:00 am — 7:00 pm</td>
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<tr>
<td>Thursday</td>
<td>10:00 am — 7:00 pm</td>
</tr>
<tr>
<td>Friday</td>
<td>7:00 am — 5:00 pm</td>
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</tbody>
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Closed on weekends and all School Holidays

A staff member is **always** available in case of emergencies (see flowchart for details)

*Hours may vary by season and provider availability*

If emergency room care is needed and you have...

**USC Student Health Insurance or another non-HMO:**
Good Samaritan Hospital
1225 Wilshire Blvd.
Los Angeles, CA 90017
(213) 977-2121
or the nearest Emergency Room

**Kaiser Health Insurance or another HMO:**
Call the number on the back of your insurance card for the nearest hospital

Always carry your insurance card with you at all times.

This information is brought to you by:
The Doctors of USC
Mental Health and Wellness Staff

The mental health providers for Eric Cohen Student Health include three psychologists and one psychiatrist. The staff is able to address a wide range of difficulties that Health Science graduate students are likely to present. Counseling sessions are provided on a short-term basis. If student concerns are unable to be addressed in this model, our staff will assist you in finding an appropriate provider in the community. A psychiatrist is available for a limited amount of time each week to provide an assessment and medication management as well as arrange for long-term medication follow up.

Student Health Insurance

Separate from the health fee, all students are required to have supplemental health insurance, either the USC Health Insurance Plan or the another plan with comparable coverage. Voluntary dental insurance is now available through the USC Health Insurance Plan. No matter what type of insurance you have, carry your insurance card in your wallet at all times. This insurance can be used when seeing a mental health provider in the community.

For more information on the USC Health Insurance Plan, including coverage, waivers, or reimbursement, call the Student Health Insurance Office at (323) 442-5989.

Confidentiality

Confidentiality and privacy is ensured for all services offered by our Eric Cohen psychologists and psychiatrist. In addition to not releasing your mental health and wellness information without your documented permission, we take the added step of limiting cross-disciplinary access to your health record without your permission, with the exception of medications that are being prescribed by any provider at Eric Cohen Student Health.

Contact Us

To contact us regarding compliments or concerns, please visit our website at http://studenthealth.usc.edu/ecohen/.

Wellness Information

Please look for our on-line wellness magazine, Student Health 101, along with our brochures and pamphlets available in our Resource Room as well as from your provider. Also, keep an eye out for updates and other information available on our web site at:
http://studenthealth.usc.edu/ecohen/

Accessing Counseling Services

1510 San Pablo St.
Suite 104
Los Angeles, CA 90033
(323) 442-5631
studenthealth.usc.edu/ecohen/

The Eric Cohen Student Health Center (ECSHC) offers services to advance the health of USC students and to support the mission of the University of Southern California.

Student medical services are an important part of the ECSHC.

These services are available to students on the Health Sciences Campus who have paid the Health Fee for the current semester. Although the fee covers most services, there are some nominal charges.

For more information on eligibility and charges, call the Student Health Insurance Office at (323) 442-5989.